

Client Portal Client Guidance

Create a password

Follow the link in the email received, you will be prompted to create a password

		Remembrance Pages	Portal Guide	Contact Us	Bereavement Support	Urns and Keepsakes
Set Password						
	Passwords must be: • At least 6 characters long • Must contain at least one low • Must contain at least one upp • Must contain at least one num Password Confirm Password Set password	er case letter				
Funeral Directors	Terms & Conditions	Customer Se	rvices		Address	5

Login

Once a password has been created, login using your Arrangement Reference, User name and password

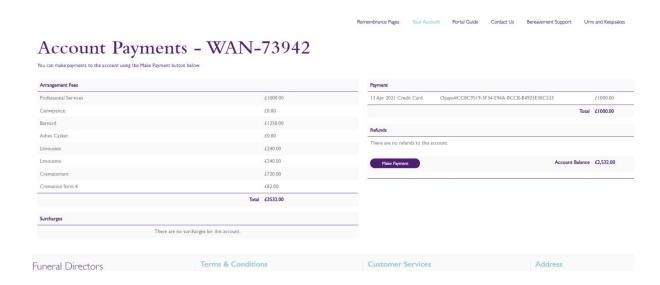
Log in			
	Please enter your account detail	ls and arrangement reference	
	Arrangement Reference	123-45678	
	User name	Email Address	
	Password		
	Remember me?		
	Log in	Reset password	
Funeral Directors	Terms & Conditions	Customer Services	Address

The link to create a password only works once, once created go to https://www.funeralhelp.co.uk/ to login to the Client portal

Your Account

Once logged into the Client portal select 'Your Account' from the main menu





The funeral charges including disbursements are displayed, any payments made and an up to date 'Account Balance'

To make a payment select 'Make Payment', amend the 'Payment Amount' if the full balance is not being paid then select 'Pay Now'

Complete the fields and select 'Pay'

		Remembrance Pages	Your Account	Portal Guide	Contact Us	Bereavement Support	Urns and Keepsakes
Make Payment							
	Billing Address						
	Address Line I			*			
	Town/City			*			
	Postcode	* United Kingdom		*			
	Card Details						
	Card Holder Name			*			
	Card Number			*			
	Exp MM V Exp YY V	CVV	*				
	Opayo water		V	ISA			
			Pay	£2,532.00			

An automatic email receipt is issued and Armstrongs Independent Funeral Service are notified of your payment

