

## **Client Portal User Guide**

## Create a password

Follow the link in the email you received, you will be prompted to create a password

Set Password			
Passwords 1	nust be:		
Must contain :     Must contain :     Must contain :	<ul> <li>At least 6 characters long</li> <li>Must contain at least one lower case letter</li> <li>Must contain at least one upper case letter</li> <li>Must contain at least one number</li> </ul>		
Password			
Confirm Password			
	Set password		

## Login

Once a password has been created, login using your Arrangement Reference, User name and password

Log in				
	Please enter your account detail	ils and arrangement reference		
	Arrangement Reference	123-45678		
	User name	Email Address		
	Password			
Remember me!				
Log in Reset password				



## **Your Account**

Once logged into the Client Portal select 'Your Account' from the main menu

You can make payments to the account using the Make Payment	button below.	
Arrangement Fees		Payment
Professional Services	£1000.00	13 Apr 2021 Credit Card Opayo#CC8C9519-5F34-E94A-BCCB-B4925E30C533 £1000.00
Conveyance	£0.00	Total £1000.00
Barnard	£1250.00	
Ashes Casket	£0.00	Refunds
Limousine	£240.00	There are no refunds to this account.
Limousine	£240.00	Make Payment Account Balance £2,532.00
Crematorium	£720.00	
Cremation form 4	£82.00	
	Total £3532.00	
Surcharges		

The funeral charges, including disbursements, are displayed along with any payments made and an up to date 'Account Balance'.

To make a payment select 'Make Payment', amend the 'Payment Amount; if the full balance is not being paid then select 'Pay Now'

Make Payment	
	Billing Address
	Address Line 1
	TowniCity
	Postcode United Kingdom 🗸
	Card Details
	Card Holder Name
	Card Number
	Бир ММ <b>ч</b> Бир ҮҮ <b>ч</b> СМ "
	Ορογο 🗧 🌓 VISA
	Pty (2,532.00

An automatic email receipt is issued and we are notified of your payment.