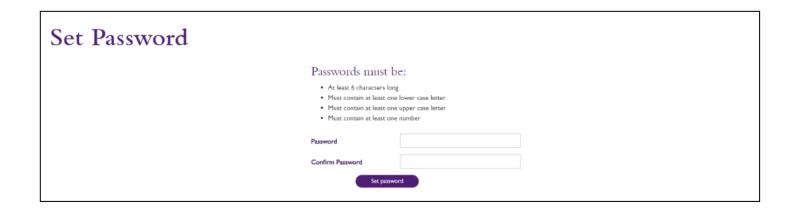


Client Portal User Guide

Create a password

Follow the link in the email you received, you will be prompted to create a password



Login

Once a password has been created, login using your Arrangement Reference, User name and password

Log in			
	Please enter your account details and arrangement reference		
Arrangeme	nent Reference	123-45678	
User name	e	Email Address	
Password			
Remember me!			
	Log in	Reset password	



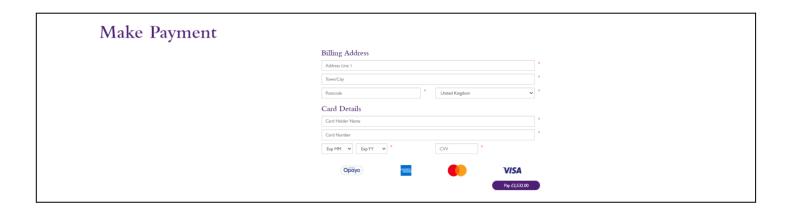
Your Account

Once logged into the Client Portal select 'Your Account' from the main menu



The funeral charges, including disbursements, are displayed along with any payments made and an up to date 'Account Balance'.

To make a payment select 'Make Payment', amend the 'Payment Amount; if the full balance is not being paid then select 'Pay Now'



An automatic email receipt is issued and we are notified of your payment.