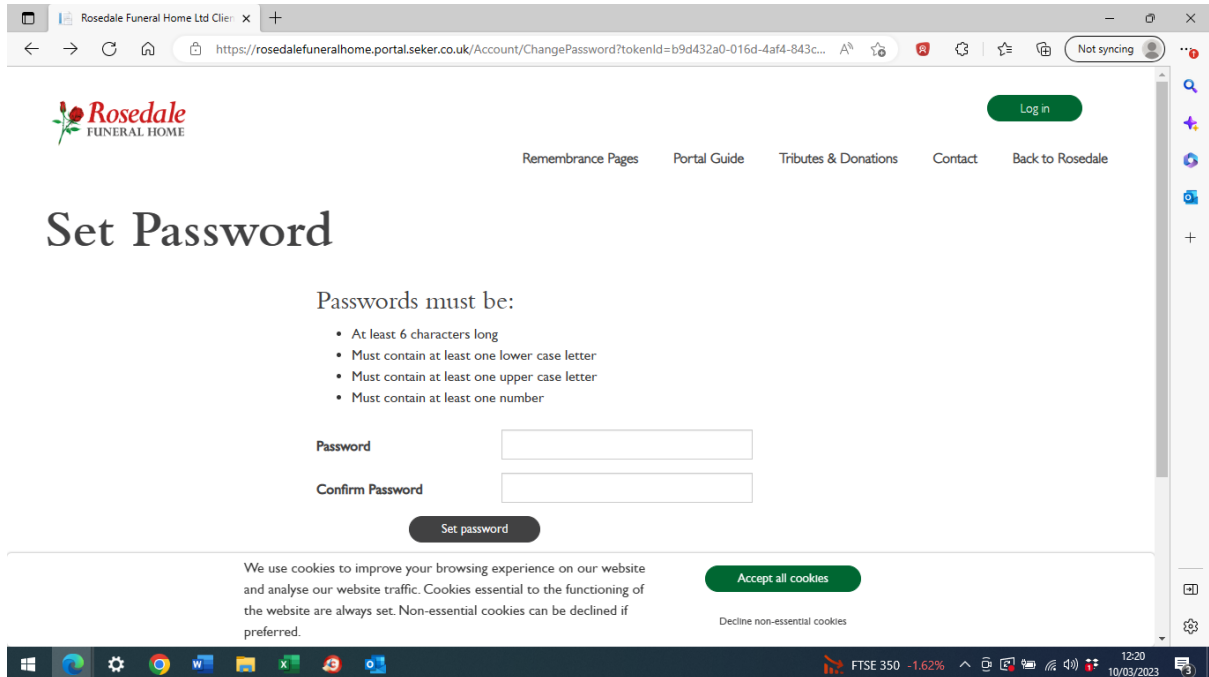


Client Portal Client Guidance

Create a password

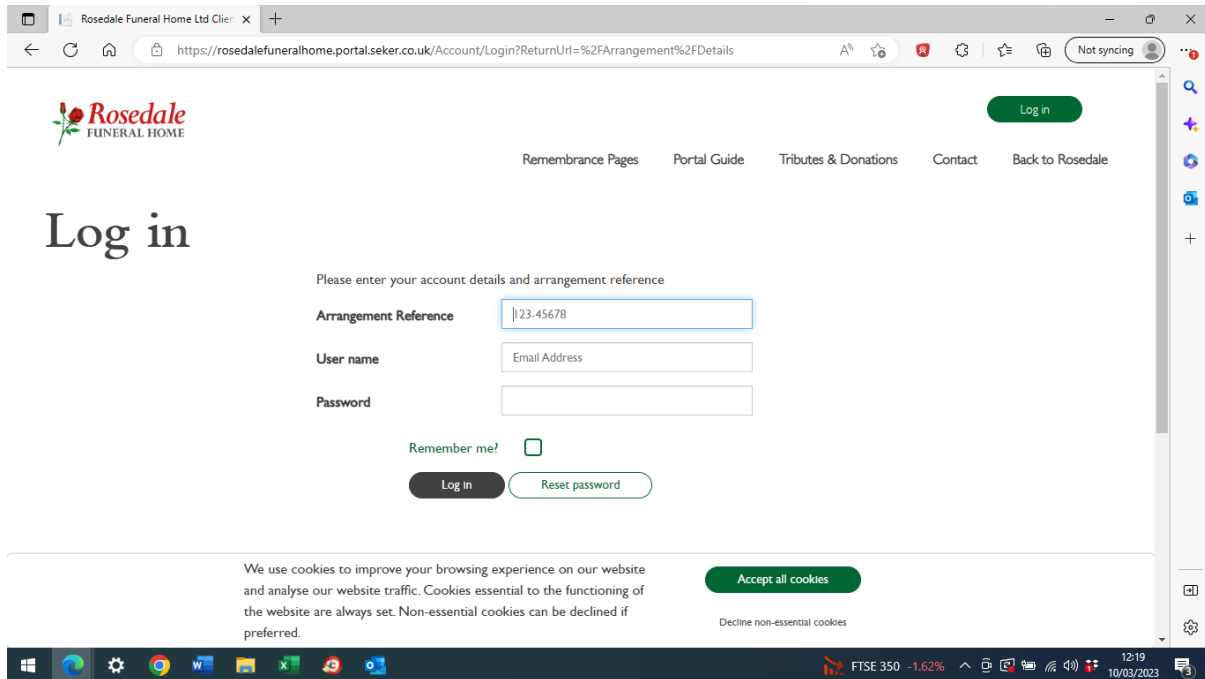
Follow the link in the email received, you will be prompted to create a password



The screenshot shows a web browser window displaying the 'Set Password' page of the Rosedale Funeral Home Client Portal. The page features the Rosedale logo in the top left, a 'Log in' button in the top right, and a navigation menu with links for 'Remembrance Pages', 'Portal Guide', 'Tributes & Donations', 'Contact', and 'Back to Rosedale'. The main heading is 'Set Password', followed by the instruction 'Passwords must be:' and a list of requirements: 'At least 6 characters long', 'Must contain at least one lower case letter', 'Must contain at least one upper case letter', and 'Must contain at least one number'. Below this are two input fields labeled 'Password' and 'Confirm Password', and a 'Set password' button. A cookie consent banner is visible at the bottom of the page, with 'Accept all cookies' and 'Decline non-essential cookies' options. The Windows taskbar at the bottom shows the time as 12:20 on 10/03/2023.

Login

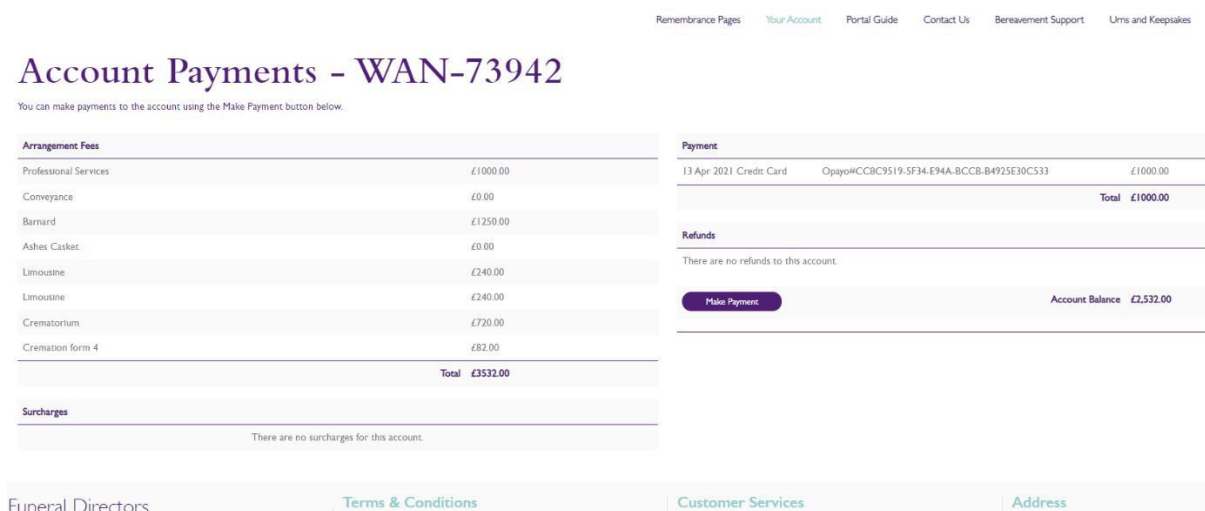
Once a password has been created, login using your Arrangement Reference, Username and password.



The link to create a password only works once, once created go to the main website to login to the Client Portal.

Your Account

Once logged into the Client Portal select 'Your Account' for the main menu



Remembrance Pages **Your Account** Portal Guide Contact Us Bereavement Support Urns and Keepsakes

Account Payments - WAN-73942

You can make payments to the account using the Make Payment button below.

Arrangement Fees	
Professional Services	£1000.00
Conveyance	£0.00
Barnard	£1250.00
Ashes Casket	£0.00
Limousine	£240.00
Limousine	£240.00
Crematorium	£720.00
Cremation form 4	£82.00
Total	£3532.00

Payment	
13 Apr 2021 Credit Card	Opay@CCBC9519-SF34-E94A-BCCB-B4925E30C533 £1000.00
Total	£1000.00

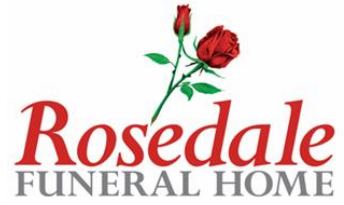
Refunds

There are no refunds to this account.

Make Payment **Account Balance £2,532.00**

Funeral Directors [Terms & Conditions](#) [Customer Services](#) [Address](#)

The funeral charges including disbursements are displayed, any payments made and an up to date 'Account Balance'.



To make a payment select 'Make Payment', amend the 'Payment Amount' if the full balance is not being paid then select 'Pay Now'.

Complete the fields and select 'Pay'.

[Remembrance Pages](#) [Your Account](#) [Portal Guide](#) [Contact Us](#) [Bereavement Support](#) [Urns and Keepsakes](#)

Make Payment

Billing Address

Address Line 1 *

Town/City *





Postcode * United Kingdom *

Card Details

Card Holder Name *

Card Number *

Exp MM * Exp YY * CV * *

[Pay £2,532.00](#)

An automatic email receipt is issued and the Funeral Director is notified of your payment.